

## Managed Services Payment Options

TNT's managed services are provided monthly for a contracted term. After an initial one-time setup fee, the cost of the services remains fixed, through the life of the contract.<sup>1</sup>

TNT accommodates several payment options for those seeking low administration, less accounting effort or automated payment options. Our choices are listed below.

### Payment Options

- 1) Year at a time. TNT will invoice you for a year's service, in advance, similar to how most manufacturers offer their support services. TNT will notify you, in advance, of the contract expiration, per the terms in our managed services agreement. This billing method fixes prices and services for 1 year and has no provision for adding or removing services during that year.
- 2) Month at a time, via invoice. TNT will electronically deliver an invoice to you, for payment via check or ACH. This is our most common selection.
- 3) Month at a time, via credit card/PayPal monthly recurring charge. For those of you who wish to setup your payment via PayPal and not use paper checks, TNT will guide you through setting up a monthly recurring payment, no different than you cable TV, cell phone or mortgage is setup. This method can be cancelled at any time, and it can revert to any of the methods listed above.

TNT is not setup to take credit cards directly for our services, and instead, we route our transactions through PayPal. Our PayPal address is [paypal@thenetworkteam.co](mailto:paypal@thenetworkteam.co)

For assistance setting up your account, please reach out to your account executive or Sandy Flanagan at [sandra@thenetworkteam.co](mailto:sandra@thenetworkteam.co) or 980-263-2867

<sup>1</sup>The amount and type of service is specified in the original managed services agreement (MSA). If the customer makes additions to or subtractions from the quantities originally specified and allowed for in the agreement, then the monthly fee is subject to change. Our claims assume that quantities don't deviate from the originally contracted amounts.